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MEMBER'S DIRECTORY SUPPLEMENT 2020/2021

# ••••• VIP by Wyndham

Your Club Wyndham VIP program is now VIP by Wyndham a carefully curated set of benefits exclusively for owners with 300,000 points or more. Your passion for travel sets you apart as a Club Wyndham member. And now, so will your access to VIP by Wyndham.

# Dream Bigger, Explore Farther with VIP by Wyndham

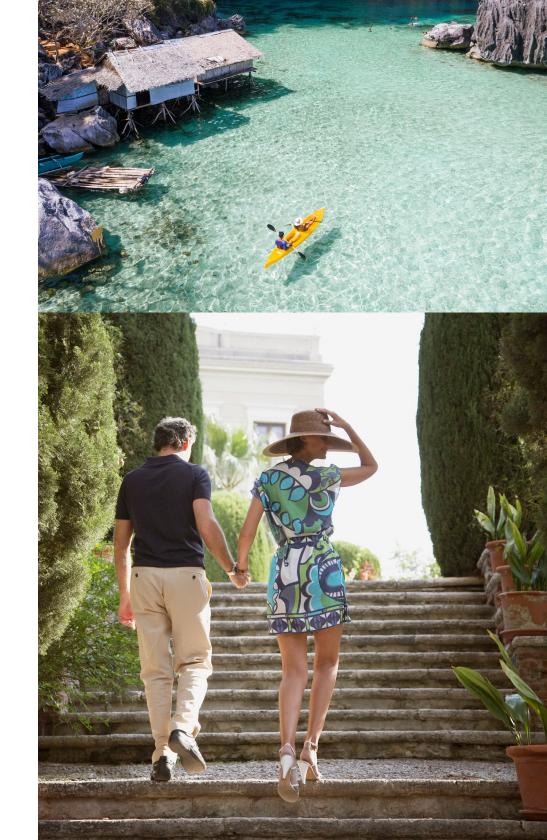
The charts on the following pages outline your available VIP benefits for never-ending adventures. Get your bucket list ready. Because now's the time to live it up.

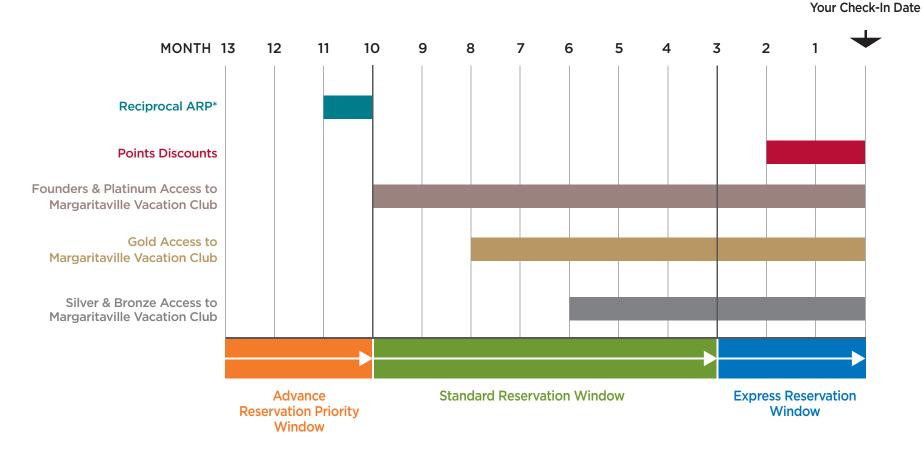
# 5 Tiers Of VIP by Wyndham:

Bronze	owners with 300,000 to 499,999 points
Silver	owners with 500,000 to 799,999 points
Gold	owners with 800,000 to 1,099,999 points
Platinum	owners with 1,100,000 to 1.399,999 points
Founders	owners with 1.400.000 points or more

# Important Information About VIP by Wyndham:

- Your VIP by Wyndham benefits apply only when vacationing at Wyndham-managed resorts.
- Guests traveling without a Club Wyndham owner with VIP by Wyndham benefits present are not eligible to receive VIP benefits during their stay.
- VIP by Wyndham program benefits are offered to Club Wyndham members who are allocated at least 300,000 Club Wyndham points on an annual basis.
- For Club Wyndham Plus members with biennial ownerships, your VIP benefits eligibility is based on half of your biennial allotment of eligible points, which counts toward VIP status.





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# **Exclusive VIP Reservation Benefits Timeline**

\*Number of Reciprocal ARP Reservations is determined by your tier.

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Club Benefits	<b>BRONZE</b> 300,000 to 499,999 points	<b>SILVER</b> 500,000 to 799,999 points	<b>GOLD</b> 800,000 to 1.099 million points	PLATINUM 1.1 million to 1.399 million points	FOUNDERS 1.4+ million points or Presidential Reserve
<b>Dedicated VIP Support Line</b> Access to a priority queue when you call the Vacation Planning Center.		•		•	•
Points Discounts Within 2 Months Of Check-In Plan spur-of-the-moment trips with discounts on new reservations at available Club Wyndham resorts and affiliate properties booked within 2 months of check-in.	15%	25%	35%	50%	60%
VIP Suite Upgrade Opt-In When available, opt in to receive an automatic upgrade to the next largest suite or improved view, should one open up during your upgrade window.	15 Days	1 Month	45 Days	2 Months	2 Months
Additional Housekeeping Credits' In addition to the Club Wyndham Housekeeping credits you are awarded based on the points you own, as a VIP you'll receive additional Housekeeping Credits each Use Year.	1	2	4	6	8
Points Deposit - More Time To Extend Points Receive additional time after the start of your current Use Year to deposit points into a future Use Year with Club Wyndham through Points Deposit.	4 Months	6 Months	9 Months	Anytime	Anytime
<b>Complimentary Guest Confirmations</b> Share your ownership with family and friends with complimentary Guest Confirmations each calendar year.	3	5	10	15 Per Million Eligible Points	15 Per Million Eligible Points
Reciprocal Advance Reservation Priority Confirm reservations outside of your "home" resort at other Club Wyndham locations up to 11 months in advance of check-in at select locations.	1 Per Year	2 Per Year	3 Per Year	4 Per Year	5 Per Year
More Time To Convert Points To Maintenance Dollars Receive additional time after the start of your current Use Year to convert eligible points to maintenance dollars if you are unable to use all or some of your points to vacation.	4 Months	6 Months	9 Months	Anytime	Anytime
Early Access To Margaritaville Vacation Club Resorts Get exclusive early access to book suites at Margaritaville Vacation Club by Wyndham resorts.	6 Months	6 Months	8 Months	10 Months	10 Months
VIP Check-In Enjoy personalized check-in tailored exclusively for Club Wyndham owners with VIP by Wyndham benefits.	•	•	•	•	•
<b>Complimentary Reservation Transactions</b> Receive Unlimited Reservation Transactions at no additional charge.				•	•
<b>Early Check-In (Starting At 2 PM)</b> The wait is over. Enjoy early check-in – and get a jump start on your vacation fun, when available.			•	•	•
<b>Request Specific Suites</b> The choice is yours. Request a specific suite number when you make a reservation, subject to availability.					

\*Eligible owners who were part of the VIP program prior to November 11, 2020 will retain the unlimited housekeeping credit benefit, subject to the VIP Program Rules. Bronze owners, regardless of purchase date, will receive the Additional Housekeeping Credit benefit, as provided in this chart.



# **Dream Bigger, Explore Farther** with VIP by Wyndham

**NEW!** Limited-Time Travel, Dining, And Shopping Offers

**NEW!** More Time To Convert To Wyndham Rewards

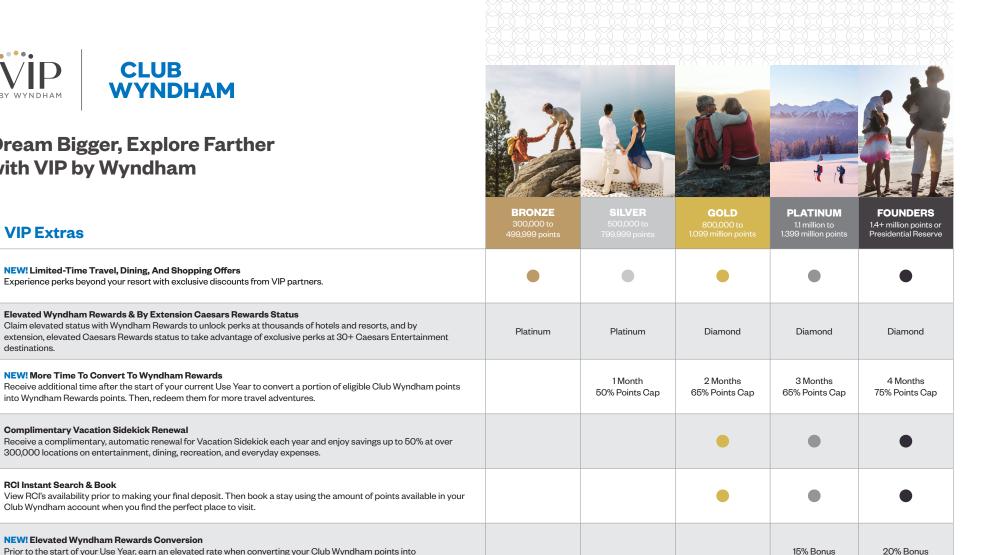
**Complimentary Vacation Sidekick Renewal** 

Experience perks beyond your resort with exclusive discounts from VIP partners.

Elevated Wyndham Rewards & By Extension Caesars Rewards Status

into Wyndham Rewards points. Then, redeem them for more travel adventures.

300,000 locations on entertainment, dining, recreation, and everyday expenses.



NEW! Elevated Wyndham Rewards Conversion				
Prior to the start of your Use Year, earn an elevated rate when converting your Club Wyndham points into				

Wyndham Rewards points for additional travel and leisure options.

Club Wyndham account when you find the perfect place to visit.

### **RCI** Auto Deposit

**RCI Instant Search & Book** 

**VIP Extras** 

destinations.

At the end of your Use Year, any unused Club Wyndham points will automatically be deposited into RCI and will be good for up to two years from the date of deposit.

# "Legacy" VIP Guidelines

**What is a legacy-eligible point?** Club Wyndham Plus points associated with ownership interests purchased directly through Wyndham Vacation Resorts or its affiliates, ownership interests acquired by will or intestate succession, ownership interests acquired by "Immediate Relative" of members, or through PIC Plus conversions owned prior to November 10, 2020.

**Upgrading your membership:** (to reach the next VIP tier) If you are a Club Wyndham Plus member with legacy VIP by Wyndham status and you trade or purchase an additional contract on or after November 10, 2020, you will need to purchase enough points to reach the next current VIP by Wyndham points tier.

For example, if you are at the Silver level with 450,000 points, you will need to purchase an additional 350,000 points to reach the next VIP by Wyndham tier (Gold). If you do not meet the minimum points required for the next tier of VIP by Wyndham, you will retain your legacy VIP by Wyndham status at your current level.

**Decreasing your membership:** If you are a Legacy VIP by Wyndham member at a VIP tier and the legacy eligible point value of your membership decreases for any reason (e.g., because you sold or transferred one or more of your ownership interests), in order to maintain VIP status at the same or lower tier, you must meet the applicable VIP Point Tiers Prior to November 1, 2012 or November 10, 2020 depending on your original purchase or upgrade date and eligibility at that time (see current Eligibility Requirements). If you are a Legacy VIP by Wyndham member and your eligible points decrease for any reason, at that time, your account will be recalculated and the highest tier will be applied. If your Legacy VIP by Wyndham eligible points owned fall below 300,000, you will no longer be VIP.

In order to then regain your VIP status, you will need to purchase the minimum points required by the current VIP by Wyndham Points Levels. Club Wyndham may from time-to-time offer programs that could affect your membership tier. If you choose to participate in these programs, please contact Owner Services at 800-251-8736 to determine if your membership tier will be affected.

**Family transfers:** If you are a Legacy VIP by Wyndham Member VIP level and wish to transfer one of your ownership interests to an "Immediate Relative," the eligible ownership interests that were purchased prior to November 10, 2020, will be considered eligible toward the applicable VIP points level prior to November 10, 2020 (see Eligibility Requirements). The Immediate Relative that you are transferring your ownership interest to will need a minimum of 300,000 legacy-eligible points to receive legacy VIP status.

# **Eligibility Requirements**

- Only Club Wyndham Plus points associated with ownership interests purchased directly through Wyndham Vacation Resorts or its affiliates, ownership interests acquired by will or intestate succession, ownership interests acquired by "Immediate Relative" of members, or through PIC enrollments count toward VIP status. "Immediate Relative" currently includes parents, spouses, domestic partners, siblings, children, and grandchildren. Purchases of ownership interests made from private individuals or resale companies will not count toward the total points required for VIP eligibility.
- Club Wyndham members who met the eligibility requirements for VIP by Wyndham status prior to November 10, 2020, will retain their current VIP status based on the VIP points levels in effect prior to November 1, 2012 or November 10, 2020, as applicable.

# **Reservation Modifications**

Need an extra night or two added to your stay? No problem! You can now modify your reservation with ease, giving you the ability to add up to three nights to the beginning and/or end of an existing reservation. Instead of having to cancel and rebook your reservation to add nights, the reservation modification feature makes it easy for you to extend your stay without risk of losing your existing vacation.

Modifying your reservation just got a whole lot easier, so you can vacation like a pro!

## **Pro Tips:**

- Not enough points to modify your stay? No problem! You can rent or borrow points to complete your reservation.
- Adding nights does not require an additional Reservation Transaction or Housekeeping Credit.
- Length of stay may vary by resort but cannot exceed 14 nights.
- You can add nights to the beginning and end of your stay, in two separate transactions. Check-in date and check-out date can only be modified once.
- Reservations can be modified up to 2 days prior to check-in.
- Cancellation policy will be based on the new check-in date. If a reservation is modified within 15 days of check-in, the same day grace period does not apply.
- Added nights must remain under the same check-in name, resort and suite type as the original reservation.
- Points for modified nights will be deducted from the Use Year those additional nights fall in. Current discounts and promotions that may apply will be added at the time of booking.

# **Housekeeping Credits**

Vacation without the housework, because vacation should be worry free. Your Housekeeping Credits are used for cleaning your suite prior to arrival and are deducted along with your points when you make a reservation. As a part of your Club Wyndham Plus membership, Housekeeping Credits are awarded annually or biennially with your points at the start of your Use Year and expire at the end of your Use Year. One (1) Housekeeping Credit is awarded for every 70,000 points you own.

So vacation like a pro and leave the housework at home!

## **Pro Tips:**

- One (1) Housekeeping Credit is required per reservation, along with your points, regardless of length of stay or suite size and are deducted from the Use Year in which travel occurs.
- If you run out of Housekeeping Credits, you may complete your reservation by purchasing additional credits for \$159 per credit at the time of booking.
- Need to change your plans? Housekeeping Credits are returned to the Use Year from which they came or original source of payment if purchased, when a reservation is cancelled in accordance with the cancellation policy.
- Housekeeping Credits cannot be borrowed.
- Any unused Housekeeping Credits will expire at the end of your Use Year.
- Legacy VIP members will continue to receive unlimited Housekeeping Credits.
- For biennial contracts, Housekeeping Credits will be allocated on the years you receive your points.
- Housekeeping Credits cannot be applied toward additional suite cleanings during your stay.



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